

Claudio Dondi

SCIENTER Italy

Title: What works and what doesn't in corporate education in Europe

## Synopsis:

- 1. What is changing in corporate education? Some contextual factors of change
- **2.** What works? Relevance, *embeddedness* in work-processes, support of transformation processes
- 3. What doesn't work? Large specialized training departments, content-based education, static competence frameworks, classroom based learning
- 4. When it comes to small and medium enterprises... What makes quality of learning in small organization?
- 5. What is the role of distance education, ICT, inter-organizational communities of practice?
- 6. The main key to future corporate education: the learner's competence to integrate informal learning and tacit knowledge within the "structured" learning paths.